"Local Development, Poverty Reduction and Increasing Roma Inclusion" Program funded by the EEA and Norwegian Grants 2014-2021 "INCREASING Roma Inclusion and Empowerment"

Thematic allocation A - Service delivery projects

Project: "CCSI - Model of intervention in the process of Roma inclusion and empowerment", project code PN1008

NEWSLETTER NO. 2

CENTRE COMUNITARE DE SERVICII INTEGRATE

BRIEF DESCRIPTION OF THE PROJECT

The CCSI project - Model of intervention in the process of Roma inclusion and empowerment aims to increase the inclusion and empowerment of the Roma population in three localities: Polovragi (Gorj County), Ciucurova (Tulcea County) and Hamcearca (Tulcea County).

The objectives of the project are: providing integrated services to a minimum of 900 beneficiaries, through 3 community integrated service centers; implementation of a local Roma empowerment program for a minimum number of 450 people; and the implementation of a program to combat discrimination and promote intercultural dialogue, addressed to a minimum number of 900 people. Through its long-term activities, the program will significantly contribute to reducing economic and social disparities among the local population as well as empowering Roma to participate actively in the decision-making process.

Through the services provided within the community resource centers and through the activities of Roma empowerment and the implementation of activities in the field of combating discrimination and promoting intercultural dialogue, the project proposal respects and recognizes the core values of the EU and is an integral part of general policies. especially in the fields of education, health, employment, social affairs, anti-discrimination housing and anti-gypsyism.

The activities of the project target especially the Roma as a target group but do not exclude other people living in similar economic conditions, considered vulnerable people. The intercultural approach is a key element in the implementation of the project considering the existing intercultural environment at the level of the communities selected in the project so that the promotion of mutual understanding will contribute to combating prejudices on both sides.

Through the proposed intervention model, the project will generate a positive long-term change, thus contributing to the promotion of social inclusion, combating poverty and any form of discrimination as well as increasing Roma access to quality integrated services and increasing the quality of these services.

At the same time, the project activities aim at the mainstreaming approach, respectively the integration of the Roma in the society's activities and the avoidance of measures that risk deepening segregation or creating new forms of segregation and will actively support desegregation measures.

The project is funded by the EEA and Norwegian Grants 2014-2021 "INCREASING ROMA INCLUSION AND ENABILITY" - Thematic allocation A - Service delivery projects, managed by the Romanian Social Development Fund and implemented by a consortium of Sastipen-Roma Roma Center Health (PP), Institute for Public Policies (P1), Polovragi Commune City Hall (P2), Hamcearca Commune City Hall (P3) and Ciucurova Commune City Hall (P4).

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Foreword

The project "CCSI - Model of intervention in the process of Roma inclusion and empowerment" aims to increase the inclusion and empowerment of the Roma population in Polovragi (Gorj County), Ciucurova (Tulcea County) and Hamcearca (Tulcea County) and is based on experience Sastipen team in the field of integrated services at community level. In the organization's presentation we find that the Sastipen association has been involved since 2008 in projects whose main objective is the implementation of integrated services at community level. In order to better understand Sastipen's vision in the field of integrated services and especially to find out the limits of the programs aimed at the inclusion of the Roma population through empowerment activities, we will present a short discussion with Mr. Daniel Radulescu, founding member of Sastipen organization.

Question: What is Sastipen's experience in integrated services? Answer: For our organization, the implementation of this project is a priority and a continuation of the work we have been carrying out since 2008. We have been working in the field of integrated services since 2008 when we set up the first community center for integrated services for vulnerable people in Ferentari neighborhood - Bucharest, because I understood that the health issue of the vulnerable population cannot be approached only from the perspective of providing health services. Access to health services largely depends on other factors related to the social field, employment, education, community facilitation, community empowerment. Based on this thinking, since its establishment, in partnership with other non-governmental organizations and local public institutions, we have developed a network of integrated community service centers that, through local / community activities, support members of vulnerable communities. I remember that at the beginning, no one gave a chance for the Ferentari project to succeed. How to place a modular structure in the Park of Orchards on the public domain? What will the local authorities say? Will the City Hall of Sector 5 support this initiative? How to provide free services to vulnerable people in the neighborhood and especially how to work with drug users? How will the people in the neighborhood perceive this center? What if the people there vandalize the center? And many other questions that, if we analyze them in more detail, cause us to give up the idea. We did not give up but on the contrary we aspired to implement the project even if then we had many gaps in knowledge in the field of integrated services and especially in the field of services for drug users. I started with a health mediator, a family doctor and a community facilitator and later added a school mediator, an employment agent and a lawyer to the team. However, I did not start the project until I had the approval and support of the local authority. It took a while until we managed to get the management of the City Hall of Sector 5 to accept the partnership with Sastipen, but, in the end, we were pleasantly surprised to have 100% involvement from them. This project was followed by another, in which we set up another 15 integrated community service centers and so far, we can boast that we have developed a number of 42 integrated community service centers and that we have provided assistance to a number of over 60,000 beneficiaries. But I repeat, without the participation of local authorities and without the partnership with organizations with experience in related fields, we cannot discuss the efficiency of the activity in the field of integrated services.

Question: What does the CCSI project mean for the Sastipen organization and what recommendations do you have for the members of the implementation team?

Answer: For the Sastipen organization, this project is a challenge because, in addition to the integrated services component, we also have the Roma empowerment and empowerment component. From my experience I can say that this enabling component is the biggest challenge of the project. Active participation in community life, involvement in decision-making, advocacy and activism are topics that are difficult for community members to address. People in Roma communities have become accustomed to making decisions for themselves. They do not trust the community facilitation process, nor do they have the education to fight for their rights. In addition, after so many projects implemented at the level of Roma communities, people no longer trust that something will change. I remember a discussion with a member of a local initiative group, a Roma with a minimum level of education but with a desire to do something for him and his family. I happen to be on a monitoring visit and attending a community facilitation session. And this man who was sitting in a corner and staring puzzled at what the community facilitator was saying caught my eye. The need to collect information to develop a local action plan is discussed and the facilitator presents the data collection questionnaire. After the meeting, I approached him and asked him what he thought of these meetings. He told me very directly that it was a waste of time. That he did not understand anything and that he is silent ashamed and pretends that he understood not to upset him with the facilitator. And he said another word that made me see things differently. How can I pay attention to what he says if I worked all day with the idea of putting bread on my children's table. How can I argue with the mayor if I know that I have social assistance and that this is our only source of livelihood. The facilitator comes, tells us what to do, has patience with us, but does not know that we, after the meeting is over, return to ours, to our poverty. What is being done here is not for the poor. People have to come to this group because they don't care about tomorrow. People who have the courage to speak in front of the mayor. This discussion marked me a lot and I found out that he is right. I followed the path of that local initiative group and found that the man was right. At the end of the project, the group fell apart, people returned to their own, and the community facilitation component failed. Based on this experience, I recommend my colleagues at the local level to be very attentive to this component. Do not involve people who come to obligatory or embarrassing meetings. Assuming the role of militant is a process that requires time and a lot of patience. In addition, the activity should not be treated from a numerical perspective. In other words, 21 GIL members attended the meeting but did not make any decision. Basically, the meeting was organized just to tick an activity. I do not accept such an approach and I sanction my colleagues who report such meetings. The same goes for working with Roma women. In the project there is the empowerment component of Roma women through activities such as the youth club and Roma women. It is a novelty for Roma women to have the opportunity to meet in a formal setting and participate in the decision-making process. And here I recommend that my colleagues have patience. It is not easy to determine the change in the behavior of a community that is accustomed to being excluded from all environments. Therefore, I recommend to my colleagues to be patient, to take into account the opinion of the beneficiaries, to be empathetic with the beneficiaries and not to force the grade.

Question: Do you think this project will change anything locally? Will it enjoy sustainability?

Answer: I am convinced that my colleagues have thought about the sustainability of the services offered to the community since the writing phase of the project. I know that they have signed collaboration protocols with LPA, there are also local council decisions that regulate the sustainability process. I am sure that the collaboration relationship between the partners will continue even after the completion of the 24 months of the project. And I don't want to focus on sustainability in my response because the most important question is whether this project will change anything locally. My firm answer is YES. Now you can't see the results. People in the community are not yet aware of the role of integrated service centers and the empowerment actions in which they are invited to participate. From practice I found that people began to appreciate the activities of the project after the end of the period of financing the activities. This will also happen in this project. The important thing is that people in the community have begun to know their rights and are beginning to realize how important it is to fight for them. And this makes us happy the most because this is the change that the project has proposed.

DESCRIPTION OF THE SERVICES DELIVERED WITHIN THE CCSI

The COMMUNITY CENTER FOR INTEGRATED SERVICES is a service developed at the local level, in partnership with the local authority, addressed to the population at risk of social exclusion and which contributes to identifying opportunities and resources necessary for the participation of vulnerable people fully in economic, social and social life. cultural life of the society, as well as the decision-making process regarding their life and access to fundamental rights.

The mission of the COMMUNITY INTEGRATED SERVICES CENTER is to increase the access of vulnerable people to services in the fields of social assistance, education, employment, health and housing, as well as to increase the quality of these services, which will contribute to increasing self-esteem and quality of life.

The services delivered within CCSI are:

- Legal assistance for obtaining identity documents (birth certificate, identity card).
- Activities to stimulate school participation and prevent early school leaving / early school leaving in primary and secondary school, as well as for school reintegration.
- Support for Roma participation in post-secondary education (including vocational and technical education) through measures such as educational counseling, mentoring and tutoring programs.
- Vocational assessment, information and counseling activities (including support for CV preparation and job application submission);
- Mediation activities for labor market insertion and job retention.
- Assistance for participation in vocational training courses organized by accredited training providers, assessment and certification of skills acquired in non-formal contexts.
- Implementation of a program for the provision of primary medical services, diagnosis and treatment of the pathologies identified through the doctors employed in the project and of the contracted medical service providers. Implementation of a community health care program through the health mediator and the community nurse, based in particular on the organization of information, education and awareness campaigns on the importance of disease prevention.
- Legal assistance for the clarification of the housing situation and the assistance offered to the beneficiaries in the process of obtaining the permits for reallocation / housing construction, connection to the public utility network.

In addition to the services delivered to the beneficiaries in the field of health, education, employment, housing and social, the project complementary implements a series of activities that seek to empower community members with Roma in the process of involvement and active participation in community life.

COMPLEX YOUTH TRAINING PROGRAM

The implementation of this program aims to create a critical mass of young Roma at the local level who can act and actively participate in society and successfully represent the interests of the community at various local, county, national meetings.

ROMA WOMEN'S AND YOUTH CLUB

The implementation of this program aims to develop the capacity of Roma women and young people at the local level to actively participate in community life, contributing to increasing their self-esteem and empowering them to become an important player in communicating with local actors involved in the process. decision making.

MEMBER SUPPORT PROGRAM G.L.L

The program contains a series of training sessions in the fields of community development, communication and advocacy, leadership, funding proposals, local public policy recommendations, followed by an awareness campaign on the need to be actively involved in life. community, advocating for Roma rights and equal opportunities. The support program for members of Roma communities active in GLL consists in preparing them to become a dialogue partner in relation to local authorities in the process of strategic planning of action plans aimed at the inclusion of the Roma population based on the real needs of communities. local.

INFORMATION CAMPAIGNS AMONG ROMA FOR KNOWLEDGE OF CITIZENS 'RIGHTS

This component contains a series of actions meant to contribute to the training of the members of the community with the Roma regarding the knowledge of the citizens' rights and obligations. The actions focus on the need to know the rights in matters of non-discrimination and equal opportunities.

AWARENESS CAMPAIGNS REGARDING THE PRINCIPLE OF NON-DISCRIMINATION

The campaign focuses on organizing individual discussions with non-Roma in order to identify their knowledge about the culture and characteristics of members of Roma communities in the locality where they live and by implementing actions to help increase trust between the majority and ethnic population. Rome.

TRAINING SESSIONS AMONG PUBLIC SERVANTS REGARDING THE NEED TO COMPLY WITH ANTI-DISCRIMINATION LEGISLATION

The project will provide guidance on non-discrimination to LPA workers and other stakeholders, and a training course will be organized to improve working procedures based on the principle of non-discrimination.

ORGANIZATION OF COMMUNITY ACTIONS TO PROMOTE MULTICULTURALITY AND DIVERSITY

Local cultural events will be organized to promote multiculturalism and increase trust among citizens. The events will be organized in partnership with local authorities and will take place with the participation of all members of the locality.

DESCRIPTION OF ACTIVITIES PERFORMED IN DECEMBER 2021– MARCH 2022

A.2 — Provision of integrated services within the Community Integrated Services Centers

During the reported period, the main sub-activities implemented within CCSI were:

A.2.1. Legal assistance for obtaining identity documents (birth certificate, identity card).

During the reported period, the members of the CCSI teams carried out activities of population registration through which they identified persons who do not have identity documents. The identified persons received counseling and assistance in the process of obtaining identity documents. It should be mentioned that the activity of identification and assistance for obtaining identity documents is a permanent activity within the project.

A.2.2. Activities to stimulate school participation and prevent early school leaving / early school leaving in primary and secondary school, as well as for school reintegration.

During the reporting period, the school mediators from the three integrated service centers carried out specific school mediation activities in order to stimulate school participation and prevent school dropout / early school leaving in primary and secondary school, as well as for school reintegration. Thus, children with a potential risk of dropping out of school were identified and a partnership was established with the school units in order to develop and implement an educational support program. For children who have completed high school, the school mediators provided support for enrollment in high school. Also during this period, the school mediators and the CCSI coordinators started the communication activity with the school units in order to re-enroll the children who dropped out of school in the previous years. In addition, the advocacy expert constantly communicated with the CSI in order to identify solutions for the organization at the level of the customs units at the local level of "second chance" type courses. In addition, school mediators monitored students 'participation in classes, communicated with students and parents about the importance of education and further education, communicated with teachers to identify situations of students at risk of dropping out of school, monitored students' participation in classes. organized online.

A.2.3. Support for Roma participation in post-secondary education (including vocational and technical education) through measures such as educational counseling, mentoring and tutoring programs.

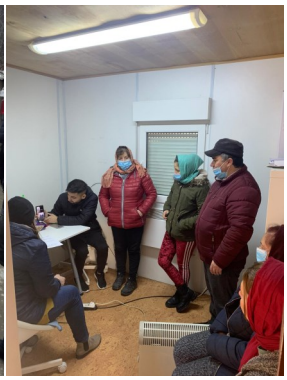
During the reported period, the school mediators continued the process of registering young high school graduates in order to organize educational counseling sessions for further studies in post-secondary / vocational education. The school mediators and the CCSI coordinators organized monthly meetings in which they analyzed the vocational education offers and discussed the importance of continuing the vocational studies in which the people eager to continue their studies for the school year 2022-2023 participated.

A.2.4. Vocational assessment, information and counseling activities (including support for CV preparation and job application submission);

During the reporting period, CCSI employment experts created a database of jobseekers and established a personalized support plan for their integration into the labor market. In addition, they have developed a database of potential local employers and their human resource needs. Daily, the experts in the field of employment, had meetings with the beneficiaries offering advice and support in order to include them on the labor market. In order to ensure the sources of information regarding the job offers, the advocacy expert conducted a series of discussions with AJOFM representatives in order to establish a collaboration protocol that would support the population of the three target localities, from the point of view of insertion on labor market.

A.2.5. Mediation activities for labor market insertion and job retention. During the reporting period, the employment experts from the 3 centers organized meetings with potential employers, organized meetings with the beneficiaries and informed them about the vacancies and monitored the employees on a monthly basis through individual discussions and discussions with employers. .

A.2.6. Assistance for participation in vocational training courses organized by accredited training providers, assessment and certification of skills acquired in non-formal contexts. During the reporting period, CCSI coordinators and CCSI employment experts conducted a training needs analysis for identified target group members. Based on this analysis, the employment experts from CCSI conducted an analysis of the market for vocational training trainers in the surrounding areas in accordance with the training needs of the beneficiaries. In addition, the advocacy expert communicated with AJOFM in order to identify the professional training opportunities offered at county level.



DESCRIPTION OF ACTIVITIES PERFORMED IN DECEMBER 2021– MARCH 2022 (2)

A.2.7. Implementation of a program for the provision of primary medical services, diagnosis and treatment of the pathologies identified through the doctors employed in the project and of the contracted medical service providers.

During this reporting period, physicians employed by CCSI implemented a program to provide primary health care services, diagnose and treat identified pathologies among members of the target group who addressed community integrated service centers. The main activities performed by doctors were: anamnesis, EKG, blood glucose measurement, general clinical examination, treatment prescription, minor surgery, training of the beneficiary on therapeutic and prophylactic measures, recommendations for home health care, preventive and prophylactic medical services and referrals for consultations with specialized services.

A.2.8. Implementation of a community health care program through the health mediator and the community nurse, based in particular on the organization of information, education and awareness campaigns on the importance of disease prevention.

During the reported period, within the community health care program, the health mediators and the community nurses implemented the following activities: identification of the medical and social problems of the beneficiaries by registering the population; actions for health education and disease prevention with a focus on COVID 19, mobilization of beneficiaries for participation in vaccination programs, mobilization for prophylactic medical examinations, implementation of specific activities to promote reproductive health and family planning; providing support to beneficiaries in order to register on the list of a family doctor, facilitating communication between medical staff and beneficiaries in order to increase access to health services, follow the treatment prescribed to beneficiaries, support in the COVID 19 vaccination campaign, support for home health care.

A.2.9. Legal assistance for the clarification of the housing situation and the assistance offered to the beneficiaries in the process of obtaining the permits for reallocation / housing construction, connection to the public utility network.

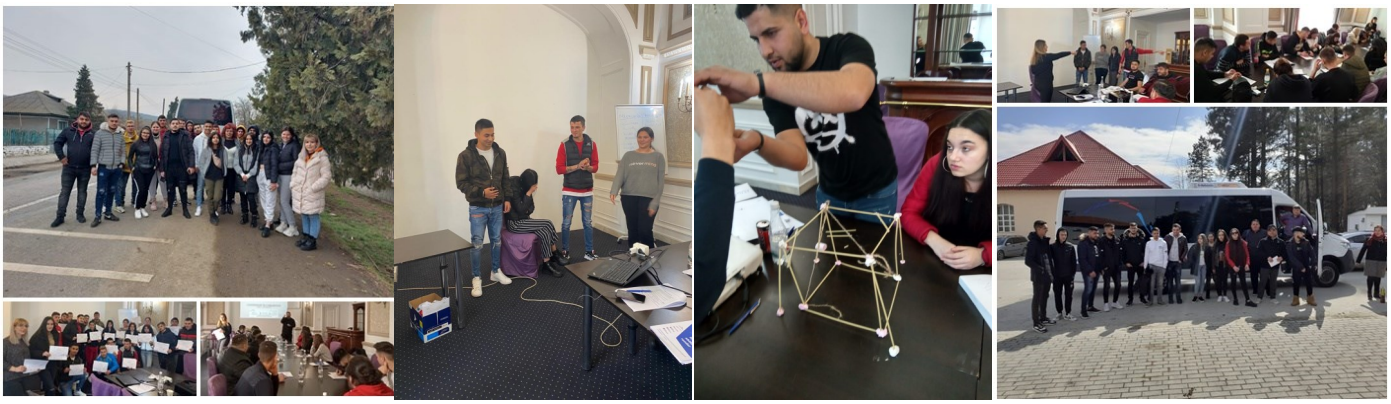
During the reporting period, the CCSI coordinators created a database with people who need legal support in order to clarify the legal situation of housing. In Polovragi, the lawyer employed in the project also made a guide for the beneficiaries with the necessary information in the process of assistance provided to the beneficiaries in the process of obtaining permits for rebuilding / housing construction, connection to the public utility network and organized monthly meetings with them. in order to identify solutions. In Hamcearca and Ciucurova, the activity of lawyers began in October 2021. Between October and December 2021, at the level of the 2 centers, coordinators and lawyers organized frequent meetings and offered assistance in clarifying the situation of owners without documents. property and the beneficiaries who requested assistance in the process of obtaining the construction authorization, tabulation / cadastre of the built dwellings.

A.2.10 Development of partnerships with stakeholders in order to ensure integrated services addressed to beneficiaries (AJOFM, DSP, ISJ, County Councils, Accredited training providers, employers, etc.).

During the reported period, the advocacy expert and the project manager carried out a series of activities to contribute to the signing of partnerships with various stakeholders, respectively meetings with representatives of AJOFM Tulcea and AFOFM Gorj, meetings with representatives of ISJ Tulcea and ISJ Gorj, meetings with representatives of CJ Tulcea and Gorj County Council, meetings with representatives of non-governmental associations at the county level that advocate for Roma inclusion, meetings with representatives of the Institution of the Prefect of Gorj County and the Institution of the Prefect of Tulcea County. Even if no partnerships were officially signed with the institutions concerned, the advocacy expert laid the foundations for a collaboration with the above-mentioned institutions and other stakeholders so that the activities carried out in the project would benefit from support. In the next period, the advocacy expert has planned a calendar of meetings with stakeholders to finalize the process of formally concluding partnerships that will further support the work carried out for the sustainability of the project.

A.3. Developing the individual capacities of young Roma by implementing a complex training program in the field of community development.

During the reported period, respectively the period March 12-18, 2022, module 2 of the training course was organized, attended by the 60 selected young people from the 3 localities. In addition, the P1 coordinator continued the process of monitoring the students' activity in the development activities proposed in the complex training program and offering focused assistance on the development of the 3 mini-projects aimed at solving young people's problems at community level.



DESCRIPTION OF ACTIVITIES PERFORMED IN DECEMBER 2021– MARCH 2022 (3)

A.4. Implement a training program for Roma women and young people that will lead to increased self-esteem and their participation in the decision-making process at community level.

The training program for Roma women and young people, which will lead to increased self-esteem and their participation in the decision-making process at the community level, is organized in the form of a support program such as the Rome Women's and Youth Club, implemented at the community level. During the reporting period, the P1 experts developed and implemented a pre- and post-implementation evaluation tool for the "Roma Women's Rights to Participate in Community Decision-Making" campaign and organized online sessions with the participation of beneficiaries.

Given the measures imposed by the competent authorities in the field of COVID 19 disease prevention and taking into account the high incidence rate of the virus, as well as the low vaccination rate against COVID 19, the management team decided to postpone the implementation of sub-activities 4.3.-Organizing a awareness-raising campaigns for Roma women and young people on civil rights, equal opportunities, participation of Roma women and young people in decision-making and 4.4 - Organizing training courses in the fields of: communication, participation in decision-making, leadership, human rights and gender equality, community development, civic activism / militancy, up to new legal regulations ordered by the competent authorities. However, given the importance of the empowerment process, CCSI coordinators organized meetings with the participation of Roma women and young people in which they analyzed the problems they face and made an inventory of issues to be the basis in the process of making a local plan. action.

A.5 DEVELOPMENT OF A WORKING GROUP AT COMMUNITY LEVEL TO BECOME A LPA PARTNER IN THE STRATEGIC PLANNING PROCESS IN THE FIELD OF ROME INCLUSION

During this reporting period, the project team responsible for the implementation of this activity, implemented the following sub-activities:

A.5.1 - Identification of Roma people to be part of the Local Working Group (GLL). During the reporting period, with the support of the local community facilitator who implemented specific community facilitation activities with the participation of members of Roma communities from the 3 locations, P1 experts finalized the lists of Roma people to be part of the Working Group. Local (GLL).

A.5.2 - Training GLL members in the fields of: community development, communication and advocacy, leadership, making funding proposals, making local public policy recommendations. During the reported period, the P1 experts organized the first course session addressed to GLL members in Polovragi with the theme “Community Development and Leadership”.

A.5.3 - Making local public policy recommendations with the participation of GLL members: During the reporting period, community facilitators with the support of GLL members started the process of gathering information at community level. The information gathering process was conducted based on a community needs assessment questionnaire applied at the community level and by organizing discussions with community members based on an interview guide. Based on this information, with the support of P1 experts, a draft report was made to assess the needs of the community for each locality. In the next period, the proposals for the action plan will be submitted to the LPA and discussed in local debates with the participation of decision makers.

DESCRIPTION OF ACTIVITIES PERFORMED IN DECEMBER 2021– MARCH 2022 (4)

A.6 Implementation of a Roma awareness campaign on how to assert rights, how to access services and participate in the decision-making process at the local level.

During the reporting period, the Sastipen team organized community-level visits aimed at documenting Roma's level of knowledge about citizens' rights and obligations and how to access services. Based on this documentation, the PP non-discrimination campaign expert created a set of information materials that will be distributed during the events organized with the participation of the members of the target group and completed the implementation of the awareness campaign.

A.7 Implementation of an awareness raising campaign in the field of anti-discrimination at the level of the majority population in the 3 localities.

During this reporting period, the project team responsible for the implementation of this activity implemented the following sub-activities:

A.7.1. Organizing individual discussions with non-Roma in order to identify their knowledge about the culture and characteristics of members of Roma communities in the locality where they live. The coordinator of the Anti-Discrimination Instrument (PP) component, together with the M&E expert (PP), organized a series of field visits to identify non-Roma knowledge about the culture and characteristics of members of Roma communities in the locality where they live. As a result of these discussions, the anti-discrimination campaign expert (PP) developed a concept of the anti-discrimination awareness campaign in the field of the majority population in the 3 localities that will be implemented in the next period.

A.7.7 - Pre- and post-campaign evaluation of the attitudes of the majority population from the 3 localities regarding the Roma population. During the reporting period, the PP completed and applied the questionnaire measuring the level of acceptance of Roma by the majority population. The questionnaire-based opinion poll was conducted by a PP delegate team, consisting of 3 data collection operators, coordinated by the M&E Expert. A total of 407 questionnaires were applied to the majority population.

A.8 Development of a toolkit in the field of non-discrimination addressed to LPA staff, civil society workers / volunteers, school staff and other categories of staff working in public services.

During the reporting period, the coordinator of anti-discrimination tools and the anti-discrimination expert started developing a toolkit in the field of non-discrimination for LPA staff, civil society workers / volunteers, school staff and other staff who operates in public services. The draft form of this tool-kit was made in March, and will be finalized and used in the next training sessions.

A.9 Development of a practical guide in the field of non-discrimination addressed to the vulnerable population in communities with Roma - knowledge and access to rights.

During this reporting period, the project team responsible for implementing this activity implemented the following sub-activities:

A.9.1 - Organizing individual discussions with members of Roma communities in order to identify Roma knowledge on how to assert rights, how to access services and participation in local decision-making, gender equality, non-discrimination, multiculturalism and ethnic diversity. Between December 2021 and February 2022, the Anti-Discrimination Campaign (PP) expert and the M&E (PP) expert organized field visits to identify Roma knowledge on how to assert their rights, how to access services and participate in the process. local decision-making, gender equality, non-discrimination, multiculturalism and ethnic diversity. In addition, they organized a series of online discussions with the beneficiaries of CCSI Ciucurova and Hamcerca in order to deepen the analysis activity.

A.9.2. - The actual realization of the materials that will be part of the guide. Starting with February 15, 2022, the anti-discrimination campaign (PP) expert started the process of making materials that will be part of the practical guide in the field of non-discrimination addressed to the vulnerable population in Roma communities - knowledge and access to rights.

PRVOCARI, RISCURI, BARIERE IN PROCESUL DE IMPLEMENTARE A ACTIVITATILOR

During the reporting period, we found that the services provided through CCSI were more efficient than the actions carried out with the target group in the field of Roma empowerment and empowerment. At the CCSI level, medical and social services are delivered based on the real needs faced by the population, for example medical services, escort services, health education services, services to facilitate communication with medical and social authorities, insertion services on the labor force market. work, legal advice, areas of interest for all beneficiaries. Within CCSI, beneficiaries interact with professionals (doctors, lawyers, nurses, employment experts) who provide them with services in addition to what they require. For example, a beneficiary addresses a doctor at the center for a health problem and after the examination is approached by another expert from the center who asks him a series of questions and is willing to advise / support him for other problems he faces. (lack of work, lack of health education, lack of medical insurance, risk of dropping out of school among children, problems related to identity or housing documents, etc.). For CCSI beneficiaries, this approach is new and surprising at the same time. They are not accustomed to such an approach on the part of health care providers. So far, from the discussions with the beneficiaries, this approach is effective, especially since the activity within CCSI is based on free services. Compared to the activity in the centers, the empowerment and empowerment component is not as efficient. The previous experiences of the Roma beneficiaries in the process of community mobilization and empowerment to participate in the decision-making process are an important factor in the empowerment program initiated within this project. From the beginning of the project, community facilitators and CCSI coordinators were skeptical about the involvement of Roma (youth, women, GLL members) in training programs to know their rights and participate in the decision-making process. The reasons are different. Some of the beneficiaries have low self-esteem and consider that all this work is in vain because the LPA representatives will not take into account a group of Roma. Others mention that they do not have time to participate in actions because they have to go to work to earn money for their daily living. Fear of not contacting COVID 19 at meetings organized in the project. Our analysis showed that the lack of communication, the lack of a team of local leaders, the fear of taking the initiative and the fear of not disturbing the LPA representatives, are the main reasons that affect the empowerment process initiated in this project. Therefore, the management and implementation team must be very careful about how the beneficiaries are involved in the project activities so as not to create the premises for a failure with negative effects among community members. Permanently, the team must pay attention to the social dynamics at community level and adapt the project activities to the level of training of the beneficiaries so that the level of participation and involvement of the Roma is increasing. The most important lesson learned in this reporting period is related to how to plan and implement activities at the local level without taking into account extreme situations, natural disasters or pandemics. During the reported period, at the level of the 3 localities, very high values of the incidence rate of COVID 19 were registered. Even if the management team took into account the official forecasts and statistics, the incidence of diseases at local level affected the project activities involving direct work with the beneficiaries. Based on this situation and aware of the need to achieve the indicators and results of the project, we identified emergency solutions that contributed to ensuring the continuity of activities but that slowed down the implementation process.

The component of identity documents and documents regarding the legal situation of the living spaces is one of the priorities of the community teams that operate at the level of the 3 localities. According to the project implementation manual, the responsibility for carrying out the activities in this field is the responsibility of the legal advisers who work in the project. In addition, they are supported by the community health care team that carries out community outreach activities and identifies people who have problems with identity documents (lack of identity documents, damaged or expired identity documents) and lack of living space documents.

From a procedural point of view, the beneficiaries who face problems in the field of identity documents and documents regarding the legal situation of the living spaces are initially taken into account and later, depending on the specifics of each case, CCSI lawyers offer advice and assistance in the process of resolving the situations reported by the beneficiaries. In the field of identity documents, so far, CCSI teams have not encountered any special problems. The legal advisers offer personalized advice to each beneficiary and explain step by step the whole procedure for obtaining the identity document.

But most of the problems encountered by the jurists from the three centers are the problems related to the clarification of the legal situation of the living spaces. As a result of the registration of persons with housing status needs, it was found that some of them live in houses inherited from their parents without holding any document proving ownership, some do not have the financial resources to start legal proceedings (succession) in the case of houses inherited from deceased parents who owned property, issues related to the delimitation of the boundaries of land owned or concessioned and a part who built their houses without building permits on abusively occupied land (public domain, in floodable areas, in the pasture area, in the area of the forest district, on private lands in dispute with heirs, etc.) and which have no legal chances of becoming legal.

The local authorities in the three localities fully support the process initiated by the lawyers of the community centers of integrated services to clarify the legal situations of the living spaces, but there are cases in which the local authority cannot intervene at all, requiring the intervention of the courts. In terms of needs, the vast majority of beneficiaries, both in the case of those with identity documents and especially those who need clarification of the legal status of living spaces (property deeds), have requested financial support to cover the necessary costs. steps, respectively costs for legal assistance in court, costs related to notary fees in cases of succession, legalization of documents, land book extracts, costs of issuing notices and evaluations, costs of cadastre, etc.

The local authority, the partner within the project, through the LPA workers, offers total support in the project implementation process, implicitly the component of identity documents and documents regarding the legal situation of the living spaces. Considering the experience gained so far in this field, we mention that we will continue our efforts to multiply these results at the level of the communities in which we operate in order to reach our project indicators.

Calendar of activities April—June 2022

In the next quarter, at the level of the 3 localities, the following activities will be implemented:

A.2 Provision of integrated services within the Community Integrated Services Centers.

CCSI team members and implementation team members will continue to implement the following sub-activities;

A.2.1. Legal assistance for obtaining identity documents (birth certificate, identity card).

A.2.2. Activities to stimulate school participation and prevent early school leaving / early school leaving in primary and secondary school, as well as for school reintegration.

A.2.3. Support for Roma participation in post-secondary education through measures such as educational counselling, mentoring and tutoring programs.

A.2.4.Vocational assessment, information and counselling activities;

A.2.5. Mediation activities for labor market insertion and job retention.

A.2.6. Assistance for participation in professional training courses:

A.2.7. Implementation of a program for the provision of primary medical services, diagnosis and treatment of the pathologies identified through the doctors employed in the project and of the contracted medical service providers.

A.2.8. Implementing a community health care program:

A.2.9. Legal assistance for clarifying the housing situation;

A.2.10 Developing partnerships with stakeholders in order to provide integrated services to beneficiaries.

A.3.- Development of the individual capacities of young Roma through the implementation of a complex training program in the field of community development.

P1 experts with the support of the CCSI team will continue the process of training young people and will provide them with assistance in developing a mini-project aimed at solving young people's problems at the community level.

A.4 — Implement a training program for Roma women and young people that will lead to increased self-esteem and their participation in the decision-making process at the community level.

P1 experts with the support of the CCSI team will continue the training of Roma women and young people in the fields of communication, participation in decision-making, leadership, human rights and gender equality, community development, civic activism / activism. In addition, they will provide assistance to the members of the initiative group in the process of making recommendations to the competent authorities in order to improve the situation of Roma children, women and young people at risk of social exclusion.

A.5. Development of a working group at community level to become the LPA partner in the strategic planning process in the field of Roma inclusion

PP experts with the support of the CCSI team will continue the process of training GLL members, will assist in the process of making recommendations for action plans, will assist GLL members in the process of organizing working meetings with the participation of LPA and will facilitate the participation of GLL members at the meetings organized at county level in the field of Roma inclusion.

A.6. Implementing a Roma awareness campaign on how to assert rights, how to access services and participate in the decision-making process at the local leve.

A.7. Implementation of an awareness raising campaign in the field of anti-discrimination at the level of the majority population in the 3 localities.

Non-discrimination experts will hold individual discussions with non-Roma to identify their knowledge of the culture and characteristics of members of local Roma communities and create a campaign concept to promote non-discrimination, eliminate prejudices and stereotypes about Roma that will be implemented at local level.

A.8. Development of a toolkit in the field of non-discrimination addressed to LPA staff, civil society workers / volunteers, school staff and other categories of staff working in public services.

Documentation at local level regarding the attitude and perception of the staff within the LPA, the workers / volunteers within the civil society, the staff of the educational units and other categories of staff working in public services regarding the Roma population.

A.9 Development of a practical guide in the field of non-discrimination addressed to the vulnerable population in communities with Roma - knowledge and access to rights Experts in the field of non-discrimination will implement a series of activities at the local level in order to identify the level of knowledge of the Roma regarding the knowledge and access to rights. Based on these activities, the experts will develop a practical guide for the vulnerable population and will develop a Roma awareness campaign concept on how to assert rights, how to access services and participate in local decision-making. Organizing a number of 3 events to launch the guide at the local level, in the form of a local debate, with the participation of members of the target group.

A.10.Organizing a training course in the field of non-discrimination addressed to specialists / volunteers in the fields of education, health, employment, social services, public administration, NGO sector, etc. involved in providing services to Roma.

A.11. Organizing a number of 3 cultural events leading to the promotion of multiculturalism and increasing trust among citizens at the local level. Establishing the concepts of cultural events based on local specificity and ethnic diversity and the program.

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