

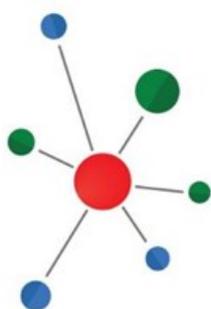
“Local Development, Poverty Reduction and Increasing Roma Inclusion” Program funded by the EEA and Norwegian Grants 2014-2021 “INCREASING Roma Inclusion and Empowerment”

Thematic allocation A - Service delivery projects

Project: “CCSI - Model of intervention in the process of Roma inclusion and empowerment”, project code PN1008

Project promoter: Sastipen—Roma Center for Health Policies

NEWSLETTER NO. 1



CENTRE COMUNITARE DE SERVICII INTEGRATE

BRIEF DESCRIPTION OF THE PROJECT

The CCSI project - Model of intervention in the process of Roma inclusion and empowerment aims to increase the inclusion and empowerment of the Roma population in three localities: Polovragi (Gorj County), Ciucurova (Tulcea County) and Hamcearca (Tulcea County).

The objectives of the project are: providing integrated services to a minimum of 900 beneficiaries, through 3 community integrated service centers; implementation of a local Roma empowerment program for a minimum number of 450 people; and the implementation of a program to combat discrimination and promote intercultural dialogue, addressed to a minimum number of 900 people. Through its long-term activities, the program will significantly contribute to reducing economic and social disparities among the local population as well as empowering Roma to participate actively in the decision-making process.

Through the services provided within the community resource centers and through the activities of Roma empowerment and the implementation of activities in the field of combating discrimination and promoting intercultural dialogue, the project proposal respects and recognizes the core values of the EU and is an integral part of general policies. especially in the fields of education, health, employment, social affairs, anti-discrimination housing and anti-gypsyism.

The activities of the project target especially the Roma as a target group but do not exclude other people living in similar economic conditions, considered vulnerable people. The intercultural approach is a key element in the implementation of the project considering the existing intercultural environment at the level of the communities selected in the project so that the promotion of mutual understanding will contribute to combating prejudices on both sides.

Through the proposed intervention model, the project will generate a positive long-term change, thus contributing to the promotion of social inclusion, combating poverty and any form of discrimination as well as increasing Roma access to quality integrated services and increasing the quality of these services.

At the same time, the project activities aim at the mainstreaming approach, respectively the integration of the Roma in the society's activities and the avoidance of measures that risk deepening segregation or creating new forms of segregation and will actively support desegregation measures.

The project is funded by the EEA and Norwegian Grants 2014-2021 “INCREASING ROMA INCLUSION AND ENABILITY” - Thematic allocation A - Service delivery projects, managed by the Romanian Social Development Fund and implemented by a consortium of Sastipen-Roma Roma Center Health (PP), Institute for Public Policies (P1), Polovragi Commune City Hall (P2), Hamcearca Commune City Hall (P3) and Ciucurova Commune City Hall (P4).

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THE COMMUNITY CENTER FOR INTEGRATED SERVICES

is a service developed locally, in public / private partnership, addressed to the population at risk of social exclusion and which contributes to the identification of opportunities and resources necessary for the participation of vulnerable people fully in economic, social and social life. cultural life of the society, as well as the decision-making process regarding their life and access to fundamental rights.

The mission of the COMMUNITY INTEGRATED SERVICES CENTER is to increase the access of vulnerable people to services in the fields of social assistance, education, employment, health and housing, as well as to increase the quality of these services, which will contribute to increasing self-esteem and quality of life.

The services delivered within the COMMUNITY INTEGRATED SERVICES CENTER are:

- Legal assistance for obtaining identity documents (birth certificate, identity card).
- Activities to stimulate school participation and prevent early school leaving / early school leaving in primary and secondary school, as well as for school reintegration.
- Support for Roma participation in post-secondary education (including vocational and technical education) through measures such as educational counseling, mentoring and tutoring programs.
- Vocational assessment, information and counseling activities (including support for CV preparation and job application submission);
- Mediation activities for labor market insertion and job retention.
- Assistance for participation in vocational training courses organized by accredited training providers, assessment and certification of skills acquired in non-formal contexts.
- Implementation of a program for the provision of primary medical services, diagnosis and treatment of the pathologies identified through the doctors employed in the project and of the contracted medical service providers.
- Implementation of a community health care program through the health mediator and the community nurse, based in particular on the organization of information, education and awareness campaigns on the importance of disease prevention.
- Legal assistance for the clarification of the housing situation and the assistance offered to the beneficiaries in the process of obtaining the permits for reallocation / housing construction, connection to the public utility network.

In addition to the services delivered to the beneficiaries in the field of health, education, employment, housing and social, COMMUNITY CENTERS OF INTEGRATED SERVICES, through community teams, will support community members with Roma in the process of involvement and active participation in community life by implementing two training programs. mentoring for young people and women at the local level, respectively:

COMPLEX TRAINING PROGRAM FOR YOUNG ROMA

The implementation of this program aims to create a critical mass of young Roma at the local level who can act and actively participate in society and successfully represent the interests of the community at various local, county, national meetings.

The program will be structured in four training modules:

- Debate: (communication; non-verbal language, persuasion, feedback; construction of argument and counter-argument; debates);
- Leadership: (leadership role and leadership skills; leadership of community working groups, efficiency of teamwork; development of negotiation skills; planning, organizing, implementing and evaluating activities);
- Local community development; work in the communities they come from;
- Human rights, civic activism.

This activity aims, on the one hand, to increase self-esteem and, on the other hand, to develop the capacities of young Roma, individually and collectively, in order to actively participate in the decision-making process.

ROME WOMEN'S AND YOUTH CLUB

The implementation of this program aims to develop the capacity of Roma women and young people at the local level to actively participate in community life, contributing to increasing their self-esteem and empowering them to become an important player in communicating with local actors involved in the process. decision making.

SUPPORT PROGRAM FOR MEMBERS OF THE ROMA LOCAL WORKING GROUP

The program contains a series of training sessions in the fields of community development, communication and advocacy, leadership, funding proposals, local public policy recommendations, followed by an awareness campaign on the need to be actively involved in life. community, advocating for Roma rights and equal opportunities. The support program for members of Roma communities active in GLL consists in preparing them to become a dialogue partner in relation to local authorities in the process of strategic planning of action plans aimed at the inclusion of the Roma population based on the real needs of communities. local.

Integrated services are part of the overall multidimensional action of the social inclusion process, which provides the opportunities and resources needed for the participation of vulnerable people in the full economic, social and cultural life of society, as well as in the decision-making process. their lives and access to fundamental rights.

(Social Assistance Law 292/2011, chapter 4, section 1, art. 53, paragraph 1).

Description of the services that will be delivered within CCSI

Community Integrated Services Centers established at the level of the project intervention localities, respectively Polovragi (GJ), Ciucurova (TL) and Hamcearca (TL) operate through community teams consisting of center coordinator, physician, lawyer, community nurse, health mediator, school mediator, employment expert and community facilitator.

Within the project, the employed experts will carry out the following activities:

The field of health

- Population and child cataloging / population health inventory
- Implementation of a program for the provision of primary medical services, diagnosis and treatment of the pathologies identified through the doctors employed in the project and of the contracted medical service providers.
- Implementation of a community health care program through the health mediator and the community nurse, based in particular on the organization of information, education and awareness campaigns on the importance of disease prevention.
- Implementation of health education / disease prevention campaigns
- activities to promote and facilitate compliance with basic rules and healthy nutrition;
- vaccination campaigns, family planning, etc.

Legal field:

- Cataloging / identification of persons who do not have identity documents and of persons who have problems with the housing situation (lack of property documents, lack of knowledge to connect to public utility networks, etc.
- Legal assistance for the clarification of the housing situation and the assistance offered to the beneficiaries in the process of obtaining the permits for reallocation / housing construction, connection to the public utility network.
- Legal assistance for obtaining identity documents (birth certificate, identity card).

Educational field

- Classification / identification of school-age children at the local level
- Identifying students at high risk of dropping out of school
- Identifying people who want to participate in school reintegration programs, second chance, further studies.
- Activities to stimulate school participation and prevent early school leaving / early school leaving in primary and secondary school, as well as for school reintegration.
- Support for Roma participation in post-secondary education (including vocational and technical education) through measures such as educational counseling, mentoring and tutoring programs.
- Activities to stimulate school participation and prevent early school leaving / early school leaving in primary and secondary school (ISCED 1-3), as well as for school reintegration, such as: school mediation, school and vocational counseling and guidance, literacy, activities remedies, "school after school" type activities, "second

chance" type activities, tutoring and mentoring programs, etc .;

- Non-formal and leisure education activities, aimed at supporting the school participation of Roma people in situations of vulnerability

Employment field

- Listing of adults looking for a job. Vocational assessment, information and counseling activities (including support for CV preparation and job application submission);
- Mediation activities for labor market insertion and job retention.
- Identifying vocational training opportunities and providing assistance for participation in vocational training courses organized by accredited training providers, assessment and certification of skills acquired in non-formal contexts.
- Mediation for insertion on the labor market and job retention, etc.

The field of community facilitation

- identification of Roma people who wish to participate in empowerment activities
- carrying out specific community facilitation activities in order to identify the problems faced by the Roma population (application of data collection tools)
- facilitating the working meetings of the members of the local initiative group
- ensuring mentoring for young people trained in the project
- facilitating meetings organized by the women's club facilitating the participation of GIL members in the meetings / working meetings of the local councilors.
- support provided to project experts in the fields of non-discrimination and community development for the implementation of activities.

CCSI teams will provide four main types of services, depending on the requirements and needs of the beneficiaries:

- information: in accordance with the law, where and to whom it should be addressed, which are the institutions at which various issues can be resolved, but also to provide some support on how the information should be used;
- counseling: the beneficiary will be informed and helped to make a decision on how to solve his problem, exposing all possibilities for action with their consequences for the areas and levels of competence of the center: medical-social, educational, employment and regulation of the legal status of housing, legal advice, multiculturalism and anti-discrimination as well as community development, volunteering and participation in the decision-making process.
- orientation: Guidance towards socio-medical, occupational and educational options.
- mediation: the CCSI team will mediate between the beneficiary and other institutions with responsibilities in the social, medical, training / employment, housing, education, etc. fields.

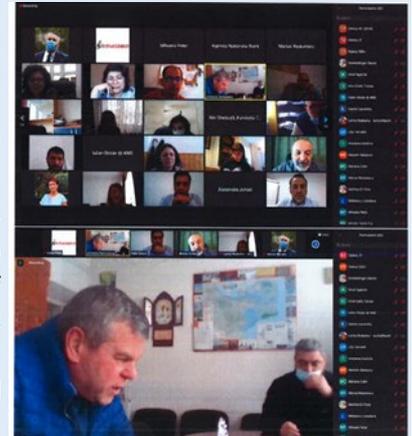
The services are delivered to all citizens of the locality, but, considering the purpose and objectives of the financing program, more attention will be paid to the Roma population.

Description of the activities carried out within the project during December 2020 - November 2021

Project launch conference

The project launch conference took place on February 15, 2021. Due to the social distance measures imposed by the competent authorities in the field of prevention COVID 19, the project launch conference was held in online format via the zoom platform. The launch conference was attended by a number of 68 people and the press release made within the project was taken over by the local and county media (6 appearances online).

During the conference, in addition to the presentation of the project and the partners responsible for the implementation of the project, issues related to how to ensure the sustainability of the project were discussed, focusing on the ability of Roma to participate in local decision-making and At the same time, discussions were initiated on the role of local authorities in ensuring the participation of vulnerable people in the local strategic planning process carried out by the LPA, based on the real needs of this segment of the population.



A.1- Development of a number of 3 Community Integrated Services Centers (CCSI)

For the good development of the integrated services, a number of three modular structures were purchased and located at the level of the intervention localities, destined for the Community Center for Integrated Services. The centers were equipped with IT equipment, specific office furniture and medical furniture, material resources necessary to carry out the activities of the community team members. Based on a selection process, a total of 24 experts were hired within the 3 centers to deliver services within CCSI. The project team developed the integrated services manual and organized training sessions for CCSI members.

After carrying out these preparatory activities, between 7 and 10 June 2021, the activity of launching the community centers of integrated services was implemented by organizing a number of three events at local level attended by representatives of local authorities, representatives of partners, representatives of county institutions, local and county NGOs, community members, media representatives, local citizens and other stakeholders. Also as part of this major activity, between May 1 and June 30, 2020, CCSI teams implemented a campaign to inform citizens about CCSI activity. The citizens' information activity was carried out by disseminating information materials to community members through field activities (door-to-door campaign, individual discussions, information sessions) organized by CCSI team members.



A.2 — Provision of integrated services within the Community Integrated Services Centers

The activity of providing integrated services at local level through CCSI started on 15.06.2021.

To date, CCSI team members have implemented the following activities:

- They started the activity of population registration in order to identify the medical and social problems that the members of the target group face.
- They started the activity of offering support to the beneficiaries who addressed directly to the integrated services center (completing the target group sheet, establishing the intervention plan, offering support, organizing working meetings with the beneficiary in order to solve the case).
- They created a database with children in the local education system, a database with children at risk of dropping out of school and a database with preschool children in order to support parents in the process of enrolling in the education system.
- They organized meetings with LPA officials and other relevant institutions at the local level in order to establish common working procedures to support the beneficiaries who address the CCSI team.

- They started the process of providing primary health care services through the community health care team and the doctor employed at the center.
- They offered assistance to the beneficiaries in the field of obtaining identity documents and legal assistance for clarifying the housing situation, including assistance in the process of obtaining construction permits, town planning certificates, etc.
- They carried out activities to identify people looking for a job and information and vocational counseling activities based on an intervention plan established together with the beneficiary.
- They implemented primary care activities through the health mediator and the community nurse, respectively the organization of information, education and awareness campaigns on the importance of disease prevention, focusing on COVID 19.
- The CCSI coordinator participated together with the advocacy expert in the organizing meetings organized at county and local level with various stakeholders in order to establish partnerships to support the activities carried out through CCSI.
- The CCSI Coordinator and the Community Facilitator implemented a campaign to identify and involve community members in the activities of the Local Initiative Group and the Club of Mothers and Young Roma. In addition, they facilitated the meetings organized locally with the participation of key experts delegated by PP and P1.
- The community facilitator has implemented a campaign to identify and mobilize young Roma to participate in the complex training program and to become the community support group in the civic participation process.

RESULTS OBTAINED BY CCSI TEAMS	CIUCUROVA	HAMCEARCA	POLOVRAGI
Number of people informed about CCSI services	353 pers	246 pers	342 pers
Number of people registered — identification of medical and social problems	140 pers	110 pers	236 pers
Number of people registered in GT — CCSI integrated services	120 pers	85 pers	112 pers
Number of children at risk of dropping out of school identified	25 childrens	12 childrens	21 childrens
Number of beneficiaries who received primary health care within CCSI	82 pers	65 pers	75 pers
Number of beneficiaries who were assisted in the process of obtaining identity documents	14 pers	2 pers	12 pers
Number of people who received legal assistance to clarify the housing situation	8 pers	2 pers	6 pers
Number of unemployed people identified — planning an intervention / assistance plan	34 pers	45 pers	52 pers
Number of people participating in IEC campaigns implemented by the AMC team	82 pers	68 pers	108 pers
Number of young Roma identified to participate in the complex training program	20 pers	20 pers	20 pers
Number of Roma identified and involved in the formation of the Local Initiative Group	25 pers	18 pers	23 pers
Number of Roma women identified and involved in the activities of the Roma Mothers and Young Women Club	57 pers	43 pers	52 pers
Number of completed questionnaires — baseline setting — level of Roma acceptance	147	89	171
Number of people who benefited from integrated services — ongoing activity (min, 2 services)	63 pers	56 pers	65 pers



COMPLEX TRAINING PROGRAM FOR YOUNG ROMA

A.3. Developing the individual capacities of young Roma by implementing a complex training program in the field of community development.

The implementation of this program aims to create a critical mass of young Roma at the local level who can act and actively participate in society and successfully represent the interests of the community at various local, county, national meetings. The first training session of the complex training program was delivered by P1 between September 12-24, 2021, Hotel Palace-Sinaia, with the participation of a number of 60 participants. The CCSI coordinators as well as the PP's M&E expert also participated in the training sessions. Through this activity, on the one hand, the aim is to increase self-esteem, and on the other hand, to develop the capacities of young Roma, individually and collectively, in order to actively participate in the decision-making process.

After completing the course, P1 experts and CCSI (PP) coordinators communicated permanently with the young people involved in the training program and provided support in the process of organizing volunteer activities at the local level. In addition, for a better understanding of the situation at the local level, regular meetings were organized at the CCSI level with the participation of community facilitators (PP), P1 experts and young people involved in the complex training program, meetings in which young people were acquainted with the situation of the local community and with the objectives of the community facilitation process.

ROME WOMEN'S AND YOUTH CLUB

A.4. Implement a training program for Roma women and young people that will lead to increased self-esteem and their participation in the decision-making process at community level.

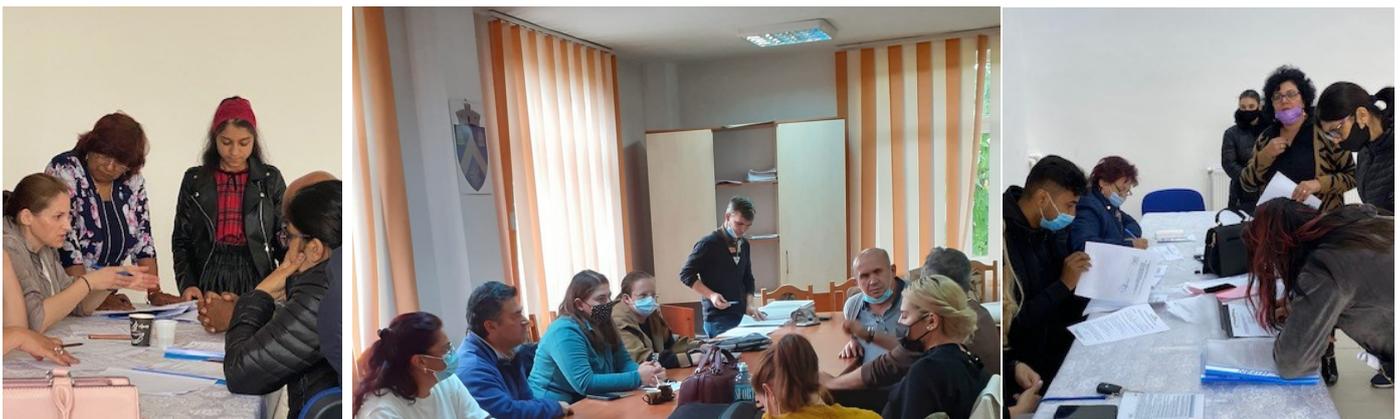
The implementation of this program aims to develop the capacity of Roma women and young people at the local level to actively participate in community life, contributing to increasing their self-esteem and empowering them to become an important player in communicating with local actors involved in the process. decision making. During the reported period, the P1 experts with the support of the CCSI team identified the Roma women and young women from the 3 localities who want to be actively involved in the Club's activity, made the operating regulations and developed the Roma Women's Initiative Group from Ciucurova. Between September and October 2021, a series of workshops were organized with the participation of Roma women and young people in which they discussed the need to actively participate in the local decision-making process.

Due to the measures ordered by the competent authorities in the field of prevention COVID 19 and considering the high rate of infestations at the level of the 3 localities, the management team decided to suspend the activity until new legal regulations ordered by the competent authorities. According to the schedule of activities, this activity is planned for implementation until March 2022.

SUPPORT PROGRAM FOR MEMBERS OF THE LOCAL WORKING GROUP OF ROMA

A.5. Development of a working group at community level to become the LPA partner in the strategic planning process in the field of Roma inclusion.

The program contains a series of training sessions in the fields of community development, communication and advocacy, leadership, funding proposals, local public policy recommendations, followed by an awareness campaign on the need to be actively involved in life. community, advocating for Roma rights and equal opportunities. During the reporting period, P1 experts with the support of CCSI coordinators (PP) and community facilitators (PP) organized a local training session for GLL members in the fields of community development, implementation of local action plans. In addition, GLL members with the support of community facilitators have started the process of gathering information at the community level. Based on this information, with the support of P1 experts, at the level of the 3 localities, 3 community needs assessment reports were made.



Calendar of activities December 2021 — February 2022

In the next quarter, at the level of the 3 localities, the following activities will be implemented:

A.2 Provision of integrated services within the Community Integrated Services Centers.

CCSI team members and implementation team members will continue to implement the following sub-activities;

A.2.1. Legal assistance for obtaining identity documents (birth certificate, identity card).

A.2.2. Activities to stimulate school participation and prevent early school leaving / early school leaving in primary and secondary school, as well as for school reintegration.

A.2.3. Support for Roma participation in post-secondary education through measures such as educational counselling, mentoring and tutoring programs.

A.2.4. Vocational assessment, information and counselling activities;

A.2.5. Mediation activities for labor market insertion and job retention.

A.2.6. Assistance for participation in professional training courses:

A.2.7. Implementation of a program for the provision of primary medical services, diagnosis and treatment of the pathologies identified through the doctors employed in the project and of the contracted medical service providers.

A.2.8. Implementing a community health care program:

A.2.9. Legal assistance for clarifying the housing situation;

A.2.10 Developing partnerships with stakeholders in order to provide integrated services to beneficiaries.

A.3.- Development of the individual capacities of young Roma through the implementation of a complex training program in the field of community development.

P1 experts with the support of the CCSI team will continue the process of training young people and will provide them with assistance in developing a mini-project aimed at solving young people's problems at the community level.

A.4 — Implement a training program for Roma women and young people that will lead to increased self-esteem and their participation in the decision-making process at the community level.

P1 experts with the support of the CCSI team will continue the training of Roma women and young people in the fields of communication, participation in decision-making, leadership, human rights and gender equality, communi-

ty development, civic activism / activism. In addition, they will provide assistance to the members of the initiative group in the process of making recommendations to the competent authorities in order to improve the situation of Roma children, women and young people at risk of social exclusion.

A.5. Development of a working group at community level to become the LPA partner in the strategic planning process in the field of Roma inclusion

PP experts with the support of the CCSI team will continue the process of training GLL members, will assist in the process of making recommendations for action plans, will assist GLL members in the process of organizing working meetings with the participation of LPA and will facilitate the participation of GLL members at the meetings organized at county level in the field of Roma inclusion.

A.7. Implementation of an awareness raising campaign in the field of anti-discrimination at the level of the majority population in the 3 localities.

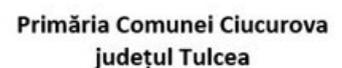
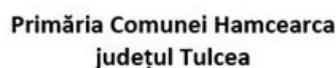
Non-discrimination experts will hold individual discussions with non-Roma to identify their knowledge of the culture and characteristics of local Roma communities and create a campaign concept to promote non-discrimination, eliminate prejudice and stereotypes about Roma that will be implemented at local level.

A.9 Development of a practical guide in the field of non-discrimination addressed to the vulnerable population in communities with Roma - knowledge and access to rights

Experts in the field of non-discrimination will implement a series of activities at the local level in order to identify the level of knowledge of the Roma regarding the knowledge and access to rights. Based on these activities, the experts will develop the practical guide for the vulnerable population and will develop a concept of Roma awareness campaign on how to assert rights, how to access services and participate in the decision-making process at the local level.

In view of the winter period and taking into account the risks associated with COVID 19, the community team will pay special attention to the health education activity by regularly organizing education sessions in the field of COVID 19 prevention.

In addition, all activities will be carried out in compliance with the measures of protection against COVID 19 ordered by the competent authorities.



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